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# TileTabs® Modular Carpet Connectors Limited Three Year Warranty

## Warranties

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Pentz Commercial Floors warrants TileTabs® Modular Carpet Connectors against product failure for a period of three years from the date of invoice for use only with Nexus® Modular products manufactured by Pentz Commercial Floors

TileTabs will create a stable installation to the properly prepared substrate for three years. TileTabs are not a remedy for high moisture or high alkalinity in slabs. This warranty is contingent upon strict adherence to substrates conforming to specified porosity, moisture, and alkalinity thresholds as published in the Pentz Commercial Floors carpet installation instructions.

In the event TileTabs fail to perform to specified standards, Pentz Commercial Floors must be notified in writing within 15 calendar days of indication of failure, with a copy of the invoice for the TileTabs. Pentz Commercial Floors approved personnel will then inspect the installation.

Should it be determined from the inspection that our TileTabs product failed to perform as warranted above, Pentz Commercial Floors will resolve the deficiency at its discretion by one or more of the following methods at no charge for materials, freight, and labor: A) refund the full purchase price of the TileTabs in the affected area, B) repair the affected area, or C) replace the damaged carpet modules if damage is due to TileTabs failure. Areas must be cleared at the customer's expense of all equipment, furnishings, partitions, and similar materials that may have been placed over the carpet subsequent to completion of the original installation. Pentz Commercial Floors is not responsible for damages caused by the improper use of TileTabs or failure to comply with the instructions accompanying this product.

## Exclusions

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This warranty is assigned to the original end-user for the carpet installed in its original location, and this warranty is non-transferable.

This warranty does not cover any disfigurement or damage caused by the following factors or equipment:

1. Unsatisfactory transit or improper storage.
2. Abnormal or improper use, such as athletic surfaces, outdoor installation, installation on stairs, ramps, inclines or use with forklifts or similar equipment.
3. Accidental flooding and acts of God.
4. Failure to use TileTabs at the proper rate.